



Anxiety and OCD Treatment Center of Ann Arbor

Providing evidence-based treatment across the lifespan

EVALUATION/ TREATMENT AGREEMENT

Welcome to the Anxiety and OCD Treatment Center of Ann Arbor. This document contains important information about our professional services and business policies. It is important that you read this document carefully and discuss any questions you have with your provider. When you sign this document, it will represent your informed consent for an evaluation and potential treatment and an agreement of policies.

Evaluation Overview

The therapy evaluation is a comprehensive set of in-person meetings with one of our clinicians, billed to insurance (if your plan is accepted by our providers) or paid out of pocket. This evaluation period will last one to three sessions depending upon the complexity of your individual situation. Each session is approximately one hour in length. We cannot determine the number of evaluation sessions required until after the first one-hour meeting has been completed. The purpose of the evaluation is to provide a thorough assessment of your potential anxiety and/or OCD symptoms. Our goal is to determine if treatment at our clinic will be helpful to you. Please note that we may determine at the evaluation that our clinic is not the best match for your therapy needs. We provide very specialized therapy, and not all presenting problems require - or benefit from - the therapy that we provide. In these cases, we provide recommendations for community providers who can deliver the evidence-based therapy that will best meet your needs. You may receive a list of our treatment recommendations after the evaluation is complete.

Evaluation Appointment: Wait Time

The wait time for an evaluation will vary depending on your schedule flexibility. **Please note that we only have daytime hours available for new clients.** Any prime time spots (4pm or later, weekends) are given to current clients that are being seen during the day while they wait for a primetime spot to be available. Initial _____

Evaluation vs Treatment

As noted above, we have an initial evaluation waiting list, and a separate treatment waiting list. If the evaluation determines that therapy at our clinic will be helpful for you, you may be added to our treatment wait list. We strive to make the wait between evaluation and treatment as short as possible, but your flexibility with appointment times will play the biggest part in determining the waiting time between evaluation and treatment.

Please note that while treatment recommendations will be provided at the end of the evaluation, no treatment is provided at the evaluation. Treatment will not begin until you are assigned an individual provider, assuming we recommend treatment at our clinic. As mentioned above, we may refer you outside our clinic if we believe that will best meet your needs.

By signing, you are agreeing to an evaluation at the Anxiety and OCD Treatment Center of Ann Arbor for yourself/your child. You understand that an evaluation is not a guarantee of treatment and that you may be given alternative recommendations for treatment if our clinical team determines our clinic is not the best fit for your/your child's needs. _____

Signature

Cancellation Policy

Due to the very high demand for our services and our extensive waiting list, we require 72 hours notice for cancellations for evaluation appointments. This gives our Office Manager sufficient time to schedule another person into the evaluation slot. Late canceling or not showing up to your evaluation appointment interferes with our ability to maximize our clinician's schedules and provide clinical care in the most efficient manner possible. **To minimize the scheduling and financial impact of late cancellations, we require payment of the full evaluation fee if the session is not canceled or rescheduled with at least 72 hours notice. The full evaluation fee for the initial evaluation session is currently \$260 for fully licensed psychologists, \$225 for social workers and limited licensed psychologists, and \$175 for limited licensed social workers. For follow-up evaluation sessions, the late cancel/no show fee is \$200 for fully licensed psychologists/ \$175 for social workers and limited licensed psychologists/ \$150 for limited licensed social workers for appointments before 3 pm on weekdays, and \$235 for fully licensed psychologists/ \$200 for social workers and limited licensed psychologists/\$175 for limited licensed social workers for appointments after 4 pm on weekdays or anytime on weekends.** We require a credit card be placed on file prior to the evaluation. If you have questions regarding this process, please contact our Office Manager. We thank you for your understanding.

Once accepted for treatment at our clinic, therapy appointments must be canceled with 24 hours notice. If an appointment is canceled with less than 24 hours advance notice, you will be charged according to the current fee schedule (see below). It is important to note that insurance companies do not provide reimbursement for canceled sessions.

Billing and Payments

Payment is due at the time of service. We require a credit/ debit/FSA card be on file for the payment of copays, deductibles, missed appointments, and other session fees. These fees will be processed post session by your provider. It is your responsibility to let your provider/office staff know of any changes to your payment method on file or update your payment method in your patient portal. Please let your provider know if you prefer to pay by cash or check, but note that a card will still be required to be on file in your account. Please be advised that while our clinic may provide an estimate of your insurance coverage, ultimately it is your responsibility to check with your insurance

to see if they provide in-network coverage (or out of network reimbursement) for the evaluation session and to know what is covered by your HSA/FSA.

You will be expected to pay for each session at the time it is held. Late charges will be added to accounts with any balance over 30 days old. Late Fees are calculated at a rate of 2% monthly. If your account has not been paid for more than 60 days and you have not arranged payment, we have the option of using legal means to secure payment, including collection agencies or small claims. In most collection situations, the only information released regarding a client's treatment is his/her name, the nature of services provided, and the amount due. (If such action is necessary, the costs will be included in the claim.)

Insurance Reimbursement

In order for us to set realistic treatment goals and priorities, it is important to evaluate what resources you have available to pay for your treatment. Most of our providers currently panel with BCBS, Blue Care Network, and PHP. You are expected to contact your insurance company prior to service to determine your behavioral health benefits coverage. Please note that for most insurance companies, services by an LLMSW are not qualified as reimbursable expenses using your insurance plan benefits. This is reflected in the reduced fee schedule for our LLMSW clinicians. If at any point it is determined that your benefit doesn't pay for or pay fully for treatment you are responsible for the charges. **Please note, we are able to bill BCBS, BCN and PHP when they are the *primary* insurance.

None of our clinicians are able to accept Medicaid, Blue Cross Complete, or Medicare Plus Blue insurance.

Out of network services. You will have access to an invoice in the patient portal that you can submit to your insurance company if you are seeking out-of-network reimbursement. We cannot guarantee successful out-of-network reimbursement and strongly encourage you to contact your insurance company prior to services to determine your out-of network benefits. Please note that we are not able to assist with obtaining out-of-network reimbursement beyond providing an invoice of the service received.

Flexible Spending. Proof of service receipts to submit to your flexible spending/health savings account for reimbursement can be found in the Billing Ledger in the patient portal. Instructions for locating the ledger statements can be obtained by contacting the front office. You may be able to use your flexible spending account for reimbursement of therapy or psychiatric services, however it is your responsibility to confirm eligibility of reimbursement for services provided by an LLMSW, with your specific health savings account.

Late Arrival Fees

This fee will be based on a prorated charge (i.e., a charge for the portion of the session that was

missed, calculated based on the full session cost). For example, our typical session is 60 minutes (90837) at a rate of \$160 for an LMSW and \$185 for a PhD. If you arrive 30 minutes late, we reserve the right to charge you for 50% of the session fee in addition to the shorter, 30 minute session fee (90832). **If you are 10 minutes or more late for an evaluation session, you will likely be asked to reschedule and charged the full fee for the missed session.**

If you have insurance: Insurance will not pay for the late arrival fee. Insurance will be billed for time spent in session. You will still be responsible for the late arrival fee.

If you are private pay: You will be responsible for late arrival fee plus the fee for time that was spent in session.

Contacting Your Clinician

Our clinicians are often not immediately available due to the nature of their work. You can contact your provider through your patient portal, email, or by phone (direct or through the clinic number). Please leave a message for your clinician and they will make every effort to respond within 24 hours (with the exception of weekends and holidays). Should you decide to contact your clinician via email, please note that this is not a secure means of communication and you are accepting the risk associated with transmitting personal information over the internet. Emails should be limited to scheduling, as they are not a means by which our clinicians can provide appropriate clinical care. All provider emails can be found on our website, anxietyannarbor.com. If you cannot reach your clinician and feel that you have an emergency, call 911 or go to the nearest emergency room and ask for the psychiatrist on call. If your clinician will be unavailable for an extended period of time, you will be notified and provided with contact information for another clinician, if necessary.

Clinician Supervision

Our clinic provides training in evidence-based treatment to limited license clinicians. A limited license clinician is qualified by the State of Michigan to deliver assessment and treatment services under the supervision of a fully licensed provider. You will be notified of the name and contact information of the fully-licensed clinician within our Center who is supervising your clinician.

LLMSW INFORMATION

A LLMSW is defined as a Limited License Master of Social Work, which means they have completed their master's degree and are working toward obtaining the required 2,000 hours of supervised clinical work. All LLMSW cases will be reviewed in supervision with a fully licensed clinical social worker on a weekly basis at the Anxiety and OCD Treatment Center of Ann Arbor. All LLMSW clinicians at the Anxiety and OCD Treatment Center of Ann Arbor have received additional specialized training in evidence-based treatments for anxiety and OCD related disorders.

Observation

The treatment of anxiety disorders and OCD requires specialized evidence based methods. Unfortunately, there are not enough providers trained in these methods to meet the enormous demand of people in need of treatment. As part of our commitment to treating those dealing with anxiety disorders and OCD, we strive to train more clinicians in the specialized evidence-based techniques we use, thus allowing for more clinicians to be able to effectively provide treatment. One method of training we use is direct treatment observation. By allowing other clinicians to observe sessions, we are expanding on their training and contributing to the number of providers that will be able to go on to help other people.

Because we are a training clinic, your/your child's evaluation/treatment may be observed by other clinicians on staff at the Anxiety and OCD Treatment Center of Ann Arbor for training purposes. Those observing are bound to the same laws of confidentiality as your primary therapist.

_____ I understand that clinicians of The Anxiety and OCD Treatment Center of Ann Arbor may observe mental health sessions for purposes of education, training and/or quality of service evaluation. I understand that:

1. The observation will only be by staff and/or interns for purposes of education, training and/or quality of service.
2. Consent to observation is voluntary
3. The observation may be done from within the room or over telemedicine

_____ I understand that I have the right to refuse to allow others to observe sessions at any time. I understand that:

1. If I do not want other clinicians to observe, I will inform my clinician prior to session or at any point during session.
2. Refusal to allow observation has no impact on the provision of services

Client Rights

HIPAA provides you with several new or expanded rights concerning your Clinical Records and disclosures of protected health information. These rights include requesting that we amend your record; requesting restrictions on what information from your Clinical Records is disclosed to others; requesting an accounting of most disclosures of protected health information that you have neither consented to nor authorized; determining the location to which protected information disclosures are sent; having any complaints you make about my policies and procedures recorded in your records; and the right to view and copy your records. Your clinician will be happy to discuss any of these rights with you. These rights are explained further in the Privacy Notice. If you have a complaint, we encourage you to attempt to resolve it with your clinician. If the resolution is unsatisfactory to

you, you may contact the Washtenaw County Recipient Rights Office at (734) 544-3000 and ask to speak with the Rights Officer of the Day.

Confidentiality

In general, the law protects the privacy of all communication between a client and a behavioral health provider. In most situations, we only release information about your evaluation or treatment to others if you sign a written Authorization form that meets certain legal requirements imposed by HIPAA. However, we must also release information without consent in the following situations:

- If a client presents an imminent danger to him/herself, we may be required to seek hospitalization for the client, or contact family members or others who can help provide protection.
- If there is cause to suspect a child under 18 is abused or neglected, or reasonable cause to believe that a disabled adult is in need of protective services, the law requires that a report be filed with the appropriate agency. Once such a report is filed, additional information may be required.
- If there is reason to believe that a client presents an imminent danger to the health and safety of another, we may be required to disclose information in order to take protective actions, including initiating hospitalization, warning the potential victim, and/or calling the police.
- Parental involvement is essential to successful treatment and this may require that some private information be shared with parents. It is our policy only to share information that is considered necessary with a minor client's parents. This includes general information about the progress of the child's treatment and his/her attendance at scheduled sessions. Before giving parents any information, this will be discussed with the child, if possible, and an attempt will be made to handle any objections he/she may have.
- Children over the age of eighteen have the right to independently consent to and receive mental health treatment without parental consent and, in that situation, information about that evaluation or treatment cannot be disclosed to anyone without the client's agreement.

It is important that any questions or concerns that you may have now or in the future be discussed immediately with your clinician.

Exposure Therapy

Exposure therapy often takes us outside of the therapy office and into the "real world." Even in the therapy office we may be doing real world activities. We may encounter situations in which:

(1) confidentiality/privacy considerations arise (i.e., incidental disclosures according to HIPAA, such as overhearing conversations while social anxiety exposure is being conducted)

(2) potential liability may be a result of your voluntary participation in real world activities via exposure therapy.

Our attached "Release of Liability Waiver" reviews this in more detail. Your initials below indicate that you understand that:

- Your clinician(s) and the Clinic in general cannot ensure complete privacy/confidentiality during exposures.
- You (or your child) may observe other Clinic clients participating in exposures, and will respect their privacy and confidentiality (i.e., not discuss what you observe with others)
- Sometimes clinic staff and/or clinicians other than your primary provider are used as a part of an exposure in session (ie. exposure to having small talk or exposure to giving a speech in front of others). This is a necessary part of treatment and is different than "observation" described above. All clinic staff/clinicians are bound to the same rules of confidentiality.
- You (or your child) are participating in exposure therapy on a voluntary basis, and in no way mandated by the Clinic. You hereby release the Anxiety and OCD Treatment Center of Ann Arbor as well as its staff and clinicians from any claims, demands, and causes of action as a result of your (or your child's) voluntary participation and enrollment in treatment at our Clinic.

_____ I HEREBY AFFIRM THAT I HAVE READ AND FULLY UNDERSTAND THE ABOVE.

Minor Clients

(please initial the appropriate option for your child ***PLEASE READ ALL OF THE OPTIONS***)

_____ lives with BOTH legal/biological parents/guardians and
(child's name) there is **NOT** a legal custody agreement in place,

_____ I am the Sole Legal Parent/Guardian of _____ and there is **NOT** a
(child's name) custody agreement in place,

_____ I am the Sole Legal Parent/Guardian of _____ and there **IS**
(child's name) a custody agreement in place,

_____ I am the Joint Legal Parent/Guardian of _____ and there **IS**
 (child's name) a custody agreement in place,

_____ I am the Joint Legal Parent/Guardian of _____ and there is **NOT**
 (child's name) a custody agreement in place,

therefore I have the legal authority to enter this child into evaluation and therapy and to sign papers on the child's behalf. I understand that if there is joint legal custody with another person, that person may also be involved in the child's therapy and/or may receive communication from the therapist. I will provide the Anxiety and OCD Treatment Center of Ann Arbor a copy of any legal custody agreements in place regarding the client.

PROFESSIONAL FEE SCHEDULE*

<u>Type of Service</u>	<u>LMSW/LLP/TLLP</u>	<u>PhD/LP</u>	<u>LLMSW</u>
Initial Evaluation	\$225.00	\$260.00	\$175.00
90832 (16-37 minute session)	\$90.00	\$105.00	\$75.00
90834 (38-52 minute session)	\$150.00	\$165.00	\$130.00
90837 (53-60 minute session)	\$175.00	\$200.00	\$150.00
90846 (family session w/o client)	\$175.00	\$200.00	\$150.00
90847 (family session w/ client)	\$175.00	\$200.00	\$150.00
90839 (60 minute crisis session)	\$200.00	\$235.00	\$160.00
90840 (Additional 30 minutes for crisis session)	\$150.00	\$165.00	\$130.00
Group session	\$75.00	\$75.00	\$75.00
Intensive ERP per hour	\$175.00	\$200.00	\$150.00
Other Fees			
Paperwork (per hour)	\$175.00	\$175.00	\$175.00
Communications**			
Phone/email (15 minutes or less)	\$50.00	\$50.00	\$50.00
Phone/email (16-37 minutes)	\$90.00	\$105.00	\$75.00
Phone/email (38-52 minutes)	\$150.00	\$165.00	\$130.00
Phone/email (53-60 minutes)	\$175.00	\$200.00	\$150.00
Form preparation per 15 minutes	\$50.00	\$50.00	\$50.00
Travel Time (30 minute minimum plus 15 minute increments thereafter)	\$90.00 \$40 per add'l 15 min	\$100.00 \$45 per add'l 15 min	\$80.00
No shows, late cancellations:			
Weekday morning/afternoon	\$175.00	\$200.00	\$150.00
Late Afternoon(4p+)/Evening/Weekend	\$200.00	\$235.00	\$175.00

**We reserve the right to alter and update the Fee Schedule at any time. Review of the fee schedule occurs at minimum on an annual basis. All clients will be notified in writing of changes in fees at least 4 weeks prior to implementation.*

***Fees for phone calls not billable to insurance or for private pay clients. To be billable to insurance, phone calls must be initiated by the client, cannot be related to an illness/service the client received in last 7 days and cannot result in scheduling client for a session within 24 hours.*

By signing below I, _____, acknowledge that I
(Print) Client's Full Name or Parent/Guardian name if minor client
understand and accept all the terms in the above agreement for services provided by my clinician. I also acknowledge that I have received the HIPAA information (Notice of Privacy Practices) described above.

Client's Signature (required for clients 18 years or older)

Date

Parent or Legal Guardian's Signature (required for minor clients 17 or younger)

Date

Credit Card Consent

I, _____, do consent to allow my provider(s) with the Anxiety and OCD Treatment Center of Ann Arbor to store my credit/debit/FSA card information on file for myself and/or my child for the purpose of processing payments for services and/or fees incurred. I understand that such information will be stored in a secure manner, just as my (or my child's) medical record is stored securely.

****Please note than an FSA or HSA card CANNOT be used for the purpose of a missed or late cancellation fee.***

The credit/debit card information I would like my provider to use is as follows:

Visa Mastercard American Express Discover

Client's Name _____

Name on the Card _____

Card Number _____

Expiration Date _____ Billing Zip Code _____

predecessors, successors and assigns, for any physical or psychological injury, including but not limited to illness, paralysis, death, damages, economical or emotional loss, that I may suffer as a direct result of my participation in the aforementioned Activity, including traveling to and from an event related to this Activity.

I AM VOLUNTARILY PARTICIPATING IN THE AFOREMENTIONED ACTIVITY AND I AM PARTICIPATING IN THE ACTIVITY ENTIRELY AT MY OWN RISK. I AM AWARE OF THE RISKS ASSOCIATED WITH TRAVELING TO AND FROM AS WELL AS PARTICIPATING IN THIS ACTIVITY, WHICH MAY INCLUDE, BUT ARE NOT LIMITED TO, PHYSICAL OR PSYCHOLOGICAL INJURY, PAIN, SUFFERING, ILLNESS, DISFIGUREMENT, TEMPORARY OR PERMANENT DISABILITY (INCLUDING PARALYSIS), ECONOMIC OR EMOTIONAL LOSS, PROPERTY LOSS, AND DEATH. I UNDERSTAND THAT THESE INJURIES OR OUTCOMES MAY ARISE FROM MY OWN OR OTHERS' NEGLIGENCE OR ACTIONS, CONDITIONS RELATED TO TRAVEL, THE CONDITION OF THE ACTIVITY LOCATION(S), OR OTHER FACTORS. NONETHELESS, I ASSUME ALL RELATED RISKS, BOTH KNOWN OR UNKNOWN TO ME, OF MY PARTICIPATION IN THIS ACTIVITY, INCLUDING TRAVEL TO, FROM AND DURING THIS ACTIVITY.

I agree to indemnify and hold harmless The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center against any and all claims, suits or actions of any kind whatsoever for liability, damages, compensation or otherwise brought by me or anyone on my behalf, including attorney's fees and any related costs, if litigation arises pursuant to any claims made by me or by anyone else acting on my behalf. If The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center incurs any of these types of expenses, I agree to reimburse The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center as said expenses are incurred.

I acknowledge that The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center and their directors, officers, volunteers, representatives and agents are not responsible for errors, omissions, acts or failures to act of any party or entity conducting a specific event or activity on behalf of The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center.

I ACKNOWLEDGE THAT I HAVE CAREFULLY READ THIS "WAIVER AND RELEASE" AND FULLY UNDERSTAND THAT IT IS A RELEASE OF LIABILITY. I EXPRESSLY AGREE TO RELEASE AND DISCHARGE The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center AND ALL OF ITS AFFILIATES, MANAGERS, MEMBERS, AGENTS, ATTORNEYS, STAFF, VOLUNTEERS, HEIRS, REPRESENTATIVES, PREDECESSORS, SUCCESSORS AND ASSIGNS, FROM ANY AND ALL CLAIMS OR CAUSES OF ACTION AND I AGREE TO VOLUNTARILY GIVE UP OR WAIVE ANY RIGHT THAT I OTHERWISE HAVE TO BRING A LEGAL

ACTION AGAINST The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center FOR PERSONAL INJURY OR PROPERTY DAMAGE.

To the extent that statute or case law does not prohibit releases for negligence, this release is also for negligence on the part of The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center, its agents, and employees.

In the event that I should require medical care or treatment, I agree to be financially responsible for any costs incurred as a result of such treatment. I am aware and understand that I should carry my own health insurance.

In the event that any damage to equipment or facilities occurs as a result of my or my family's willful actions, neglect or recklessness, I acknowledge and agree to be held liable for any and all costs associated with any actions of neglect or recklessness.

This Agreement was entered into at arm's-length, without duress or coercion, and is to be interpreted as an agreement between two parties of equal bargaining strength. Both the Undersigned Participant and The Anxiety and OCD Treatment Center of Ann Arbor and any and all clinicians I work with at the Center agree that this Agreement is clear and unambiguous as to its terms, and that no other evidence will be used or admitted to alter or explain the terms of this Agreement, but that it will be interpreted based on the language in accordance with the purposes for which it is entered into.

In the event that any provision contained within this Release of Liability shall be deemed to be severable or invalid, or if any term, condition, phrase or portion of this agreement shall be determined to be unlawful or otherwise unenforceable, the remainder of this agreement shall remain in full force and effect, so long as the clause severed does not affect the intent of the parties. If a court should find that any provision of this agreement to be invalid or unenforceable, but that by limiting said provision it would become valid and enforceable, then said provision shall be deemed to be written, construed and enforced as so limited.

I, the undersigned participant, affirm that I am of the age of 18 years or older, and that I am freely signing this agreement. I certify that I have read this agreement, that I fully understand its content and that this release cannot be modified orally. I am aware that this is a release of liability and a contract and that I am signing it of my own free will.

Participant's Name: _____

Signature: _____ Date: _____

PARENT / GUARDIAN WAIVER FOR MINORS

In the event that the participant is under the age of consent (18 years of age), then this release must be signed by a parent or guardian, as follows:

I hereby certify that I am the parent or guardian of the participant/client named above, and do hereby give my consent without reservation to the foregoing on behalf of this individual.

Parent / Guardian Name: _____ Relationship to Minor: _____

Signature: _____ Date: _____